



Berkshire County Transportation Guide
Berkshires without Barriers
 Berkshire County, MA (February 2015)



BUS SERVICES

Provider	Rider Eligibility	Service Area	Days/Hours of Service	Provider Address	Phone	Email	Website
Berkshire Regional Transit Authority (BRTA)	general public and disabled	County Wide	Mon-Fri 5:45am-7:20pm, Sat 7:15am-7:00pm	1 Columbus Avenue, Pittsfield, MA - 01201	413-499-2782	Robert.malnati@berkshirerta.com	www.berkshirerta.com
BerkshireRides - community	community agency partner transportation	North Adams/Adams	24/7	85 Main Street, Suite 314 North Adams, MA - 01247	413-664-0300	Jana.berkshirerides@gmail.com	www.berkshirerides.org
BerkshireRides - employment	employment related	North County	7 days/ 4am-12midnight	85 Main Street, Suite 314 North Adams, MA - 01247	413-664-0300	Jana.berkshirerides@gmail.com	www.berkshirerides.org
Peter Pan/Greyhound Bus Lines	general public	Central & South County	7 days, 8:40am-4pm, 7 buses per day	1 Columbus Avenue, Pittsfield, MA - 01201	1-800-231-2222 or 413-499-2782		www.peterpanbus.com

TRAINS

Provider	Rider Eligibility	Service Area	Days/Hours of Service	Provider Address	Phone	Email	Website
Amtrak Train Service	general public	Pittsfield	7 days, 2 trains per day	1 Columbus Avenue, Pittsfield, MA - 01201	1-800-872-7245		www.amtrak.com

MEDICAL TRANSPORT SERVICES

Provider	Rider Eligibility	Service Area	Days/Hours of Service	Provider Address	Phone	Email	Website
American Cancer Society (Road-to-Recovery Program)	medical	County Wide	Mon-Fri 9am-5pm, volunteers use own cars	59 Bobala Road, Holyoke, MA - 01049	413-734-6000		
Berkshire Community Action Council (BCAC)	general public, disabled, medical	County Wide	Mon-Fri	1531 East Street, Pittsfield, MA - 01201	413-499-4420	emcnally@bcacinc.org	
County Ambulance Inc.	general public, medical	County Wide, medical	24/7	175 Wahconah Street, Pittsfield, MA - 01201	413-499-2527	bkandrews@countyamb.com	
County Rainbow Taxi, Inc/ Arrow taxi	general public, able bodied, medical	County Wide	24/7	10 Pleasant Street, Pittsfield, MA - 01201	413-499-4300	jregan@centralberkshire.com	
CRT Cabulance	disabled, senior, medical	County Wide	24/7	18 Oak Street, Pittsfield, MA - 01201	413-447-3800	jregan@centralberkshire.com	
MassHealth Transportation Program (Medicaid Transportation)	medical	County Wide			1-800-841-2900 TTY for hard of hearing 1-800-497-4648		
North Adams Ambulance	general public, medical	County Wide	Mon-Sat 8am-4pm	10 Harris Street, North Adams, MA - 01247	413-664-4933	ajusino@northadamsambulance.com	www.northadamsambulance.com
Village Ambulance	general, medical	North County	24/7	30 Water Street, Williamstown, MA - 01267	413-458-4889	shawngodfrey@villageambulance.com	http://www.villageambulance.com/



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TRANSPORTATION EXCLUSIVELY FOR SENIORS AND DISABLED

Provider	Rider Eligibility	Service Area	Days/Hours of Service	Provider Address	Phone	Email	Website
Ad Lib	disabled	County Wide	9am-2pm (but can be flexible with hours)	215 North Street, Pittsfield, MA - 01201	413-442-7047	adlib@adlibcil.org	http://www.adlibcil.org
BRTA	disabled (by application)	County Wide	24/7	1 Columbus Avenue, Pittsfield, MA - 01201	413-499-2782	Robert.malnati@berkshirerta.com	www.berkshirerta.com
BC-ARC	disabled	Central & South County	24/7, office hours: Mon-Fri 8am-5pm	395 South Street, Pittsfield, MA - 01201	413-499-4241	bcarc@bcarc.org	www.bcarc.org
COA - Adams	senior & disabled, medical	North County	Mon-Fri, 8am-4pm	3 Hoosac Street, Adams, MA - 01220	413-743-8333		
COA - Cheshire	senior & disabled, medical	North County	Mon, Tue, Thur 8am-4pm	119 School Street, Cheshire, MA - 01225	413-446-2559		
COA - Clarksburg	able bodied , all purposes	North County	on call	712 West Cross Road, Clarksburg, MA - 01247	413-663-8253		
COA - Dalton	senior & disabled, all purposes	Central County	Mon-Fri 8am-4pm	40 Field Street Extension, Dalton, MA - 01226	413-684-2000	dcoa@bcn.net	www.dalton-MA.gov
COA - Lanesborough	senior & disabled, medical	Central County	Mon-Fri 8 hours	P.O. Box 548, Lanesborough, MA - 01237	413-448-2682		
COA - Lee	senior & disabled, medical	South County	Mon - Fri 8:30-1:30	21 Crossway Street #2, Lee, MA - 01238	413-243-5545		
COA - Lenox	senior & disabled, medical	South County	Mon - Fri	65 Walker Street, Lenox, MA - 01240	413-637-5535		
COA - North Adams	senior & disabled, medical	North County	Mon-Fri 8am-4pm	116 Ashland Street, North Adams, MA - 01247	413-662-3125		
COA - Pittsfield	senior & disabled, medical	Central County	Mon-Fri 8am-4pm	330 North Street, Pittsfield, MA - 01201	413-499-9346		
COA - Richmond	senior & disabled		on call	1529 State Road, Richmond, MA - 01254	413-698-3355		
COA - Savoy	senior & disabled, medical	North County	7 days, on call	720 Main Road, Savoy, MA - 01256	413-743-4290		
COA - Stockbridge	senior & disabled, all purposes	South County		50 Main Street, Stockbridge, MA - 01262	413-298-4170, ext 263		
COA - Tyringham	senior, medical	South County		P.O. Box 415, Tyringham, MA - 01264	413-243-1749		
COA - Washington	senior, able bodied	Central County		27 Frost Road, Washington, MA - 01223	413-655-0232		
COA - West Sockbridge	senior & disabled, all purposes	Central & South County	on call	21 Albany Road, West Stockbridge, MA - 01266	413-232-0137		
COA - Williamstown	senior & disabled, medical & shopping	North County	Mon-Fri 8am-4pm	118 Church Street, Williamstown, MA - 01267	413-458-8250		
COA - Windsor	able bodied elderly, all purposes	Central County	7 days, on call	1220 Old Route 9, Windsor, MA - 01270	413-684-3771		
Elder Services Inc.	senior, medical		Mon-Fri 8am-5pm	877 South Street, Pittsfield, MA - 01201	413-499-0524	esbc@esbci.org	www.esbci.org
Mass Rehabilitation Commission	disabled, employment	County Wide	Mon-Fri 8:45am-5pm	37 Main Street, 3rd floor, North Adams, MA - 01247	413-663-5391	Katherine.Angelini@MassMail.State.MA.US	
Retired Senior Volunteer Program (RSVP)	senior, able bodied	Central County	Mon-Fri 8:45am-3pm	16 Bartlett Avenue, Pittsfield, MA - 01201	413-499-9345	spia@pittsfieldch.com	http://cityofpittsfield.org/city_hall/rsvp/index.php
Southern Berkshire Elderly Transportation (SBETC)	senior & disabled, all purposes	South County	Mon-Fri, 8am-4pm	917 Main Street, Great Barrington, MA - 01230	413-528-4773		
United Cerebral Palsy of Berkshire County	disabled	County Wide	Mon-Fri, 8:30am-4:30pm	208 West Street, Pittsfield, MA - 01201	413-442-1562	csinger@ucpberkshire.org	http://www.ucpberkshire.org/



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TRANSPORTATION FOR VETERANS

Provider	Rider Eligibility	Service Area	Days/Hours of Service	Provider Address	Phone	Email	Website
Soldier On	senior & disabled Vets, medical	County Wide	Mon-Fri	360 West Housatonic Street, Pittsfield, MA - 01201	413-236-5644	info@wesoldieron.org	www.wesoldieron.org
VA Van Service	senior & disabled Vets, medical	County Wide	Mon-Fri, morning-early afternoon	Eagle Street, Pittsfield, MA - 01201	413-499-2672		
Veteran's Outreach	senior, medical	County Wide	Tue-Thu	152 North Street, Pittsfield, MA - 01201	413-499-0256		

TAXIS, LIMOS & OTHER SERVICES

Provider	Rider Eligibility	Service Area	Days/Hours of Service	Provider Address	Phone	Email	Website
Abbott's Limousine & Livery	general public - able bodied	County Wide	24/7	435 Greylock Street, Lee, MA - 01238	413-243-1645	info@abbottslimo.com	http://abbottslimo.com
Berkshire Community Action Council (BCAC)	general public, disabled, medical	County Wide	Mon-Fri	1531 East Street, Pittsfield, MA - 01201	413-499-4420	emcnally@bcacinc.org	
Bruce Transportation	general	County Wide		475 E Housatonic Street, Dalton, MA - 01226	413-684-2506		
City Cab	able bodied	North County		271 Union Street, North Adams, MA - 01247	413-464-5849		
DuFour Escorted Tours	general, charter, school	County Wide		133 South Street, Hinsdale, MA - 01235	413-655-8122		www.dufourtours.com
Goodwill Industries	disabled, employment	County Wide	Mon-Fri 8am-4pm, Sat 11am-3pm	158 Tyler Street, Pittsfield, MA - 01201	413-442-0061		www.goodwill-berkshires.com/
Jenkins Livery	general (usually medical & employment)	County Wide	24/7 reservations	42 Carson Avenue, Dalton, MA - 01226	413-684-1893		
Lenox Taxi & Limo	general public	County Wide	7 days, 6am-midnight	8 Fairview Avenue, Lenox, MA - 01240	413-637-3014		
Norm's Limo	general public		24/7	573 Ashland Street, North Adams, MA - 01247	413-663-6284		
Park Taxi	general	Central County	7 days, no late night	235 Water Street, Lee, MA - 01238	413-243-0020		
Pittsfield YMCA	able bodied	Central County	Mon-Fri	292 North Street # 1, Pittsfield, MA - 01201	413-499-7650	mgreen@pittsfieldfamilyymca.org	www.pittsfieldfamilyymca.org/
Precious Cargo	able bodied, day care	Central County	Mon-Fri 6:30am-6:30pm	275 Williams Street, Pittsfield, MA - 01201	413-445-8977		
South County Transport	general	South County	Sun-Wed 8am-11pm Thur-Sat 8am-2am	38 East Street, Mt. Washington, MA - 01238	413-347-1646	southcountyT@gmail.com	www.southcountytransport.com
Taxico	general	South County	7 days 7am-9pm	40 Rosseter Street, Great Barrington, MA - 01230	413-528-0911		
Transport the People, Inc.	general	County Wide	24/7	18 Oak Street, Pittsfield, MA - 01201	413-443-7111	www.ttlimos.com/	
Tunnel City Taxi	general public - able bodied	North County	7 days, 6am-1am	676 Curran Highway, North Adams, MA - 01247	413-663-8294		