



Berkshire County Transportation Guide

Berkshires without Barriers

Berkshire County, MA (November 2018)



BUS SERVICES

| Provider | Rider Eligibility | Service Area | Days/Hours of Service | Provider Address | Phone | Email | Website |
|---|---|------------------------|--|--|-----------------------------------|--|--|
| Berkshire Regional Transit Authority (BRTA) | general public and disabled | County Wide | Mon-Fri 5:45am-7:20pm, Sat 7:15am-7:00pm | 1 Columbus Avenue, Pittsfield, MA - 01201 | 413-499-2782 | Robert.malnati@berkshirerta.com | www.berkshirerta.com |
| Berkshire Community Action Council | community agency partner transportation | North County | Sun-Sat 4am-1am | 85 Main Street, Suite 314 North Adams, MA - 01247 | 413-664-0300 | cstickles@bcacinc.org | |
| Peter Pan/Greyhound Bus Lines | general public | Central & South County | 7 days, 8:40am-4pm, 7 buses per day | 1 Columbus Avenue, Pittsfield, MA - 01201 | 1-800-231-2222 or 413-499-2782 | | www.peterpanbus.com |

TRAINS

| Provider | Rider Eligibility | Service Area | Days/Hours of Service | Provider Address | Phone | Email | Website |
|----------------------|-------------------|--------------|--------------------------|--|----------------|-------|--|
| Amtrak Train Service | general public | Pittsfield | 7 days, 2 trains per day | 1 Columbus Avenue, Pittsfield, MA - 01201 | 1-800-872-7245 | | www.amtrak.com |

MEDICAL TRANSPORT SERVICES

| Provider | Rider Eligibility | Service Area | Days/Hours of Service | Provider Address | Phone | Email | Website |
|---|--------------------------------------|--------------------------------|---|---|---|--|---|
| Action Ambulance Service | general public, medical | Pittsfield, Lee | Mon-Fri 6am-10pm, Sat-Sun 7am-10pm | 121 West Housatonic Street, Pittsfield, MA - 01201 | 413-445-5355 | jscolforo@actionems.com | www.actionems.com |
| American Cancer Society (Road-to-Recovery Program) | medical | County Wide | Mon-Fri 9am-5pm, volunteers use own cars | 59 Bobala Road, Holyoke, MA - 01049 | 413-734-6000 | | |
| Berkshire Community Action Council (BCAC) | general public, disabled, medical | County Wide | Mon-Fri | 1531 East Street, Pittsfield, MA - 01201 | 413-499-4420 | emcnally@bcacinc.org | |
| County Ambulance Inc. | general public, medical | County Wide, medical | 24/7 | 175 Wahconah Street, Pittsfield, MA - 01201 | 413-499-2527 | bkandrews@countyamb.com | www.countyamb.com |
| County Rainbow Taxi, Inc/ Arrow taxi | general public, able bodied, medical | County Wide | 24/7 | 10 Pleasant Street, Pittsfield, MA - 01201 | 413-499-4300 | iregan@centralberkshire.com | |
| CRT Cabulance | disabled, senior, medical | County Wide | 24/7 | 18 Oak Street, Pittsfield, MA - 01201 | 413-447-3800 | iregan@centralberkshire.com | |
| E-Pod Transportation LLP | masshealth recipients | County Wide and to Springfield | Mon-Fri 5am-7pm, Sat-Sun 5am-3pm | 26 Overlook Terrace, Adams, MA - 01220 | 413-743-3763 | PeterGreenbush@gmail.com | |
| MassHealth Transportation Program (Medicaid Transportation) | medical | County Wide | | | 1-800-841-2900 TTY for hard of hearing 1-800-497-4648 | | |
| Northern Berkshire Transport | general, medical | North County | 24/7 | 10 Harris Street, North Adams, MA - 01247 | 413-664-4933 | | http://www.northadamsambulance.com/ |

TRANSPORTATION EXCLUSIVELY FOR SENIORS AND DISABLED

| Provider | Rider Eligibility | Service Area | Days/Hours of Service | Provider Address | Phone | Email | Website |
|-------------|----------------------------|------------------------|--|--|--------------|--|---|
| Ad Lib | disabled | County Wide | Mon-Fri 8am-12pm | 215 North Street, Pittsfield, MA - 01201 | 413-442-7047 | adlib@adlibcil.org | http://www.adlibcil.org |
| BRTA | disabled (by application) | County Wide | 24/7 | 1 Columbus Avenue, Pittsfield, MA - 01201 | 413-499-2782 | Robert.malnati@berkshirerta.com | www.berkshirerta.com |
| BC-ARC | disabled | Central & South County | 24/7, office hours: Mon-Fri 8am-5pm | 395 South Street, Pittsfield, MA - 01201 | 413-499-4241 | bcarc@bcarc.org | www.bcarc.org |
| COA - Adams | senior & disabled, medical | North County | Mon-Fri, 8am-4pm | 3 Hoosac Street, Adams, MA - 01220 | 413-743-8333 | bproper@town.adams.ma.us | http://www.town.adams.ma.us |



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|---|-----------------------------------|-------------------------|--|--|-----------------------|--|---|
| COA - Cheshire | senior & disabled, medical | North County | Mon, Tue, Thur 8am-4pm | 119 School Street, Cheshire, MA - 01225 | 413-743-9179 | | http://www.cheshire-ma.com/ |
| COA - Clarksburg | able bodied , all purposes | North County | on call | 712 West Cross Road, Clarksburg, MA - 01247 | 413-663-8253 | | |
| COA - Dalton | senior & disabled, all purposes | Dalton, Pittsfield | Mon-Fri 8am-3pm | 40 Field Street Extension, Dalton, MA - 01226 | 413-684-2000 | KPizzi@dalton-ma.gov | www.dalton-MA.gov |
| COA - Lanesborough | senior & disabled, medical | Central County | Mon, Tue, Thur, Fri 8am-4pm, Wed 8am-3:30pm | 83 N Main Street, Lanesborough, MA - 01237 | 413-448-2682 | seniors.director@lanesborough-ma.gov | |
| COA - Lee | senior & disabled, medical | South County | Mon - Fri 8:30-1:30 | 21 Crossway Street #2, Lee, MA - 01238 | 413-243-5545 | | |
| COA - Lenox | senior & disabled, medical | Lenox, Lee & Pittsfield | Mon-Wed & Fri 8:30am-3pm | 65 Walker Street, Lenox, MA - 01240 | 413-637-5535 | susanholmes@townoflenox.com | www.townoflenox.com |
| COA - North Adams | senior & disabled, medical | North County | Mon-Fri 8am-4pm | 116 Ashland Street, North Adams, MA - 01247 | 413-662-3125 | spitzerctrntr@yahoo.com | http://www.northadams-ma.gov/index.php?nav_id=25 |
| COA - Pittsfield | senior & disabled, medical | Central County | Mon-Fri 8:30am-3:30pm | 330 North Street, Pittsfield, MA - 01201 | 413-499-9346 | iclark@pittsfieldch.com | http://www.cityofpittsfield.org/city_hall/council_on_aging/ |
| COA - Richmond | senior & disabled | | on call | 1529 State Road, Richmond, MA - 01254 | 413-698-3355 | | |
| COA - Savoy | senior & disabled, medical | North County | 7 days, on call | 720 Main Road, Savoy, MA - 01256 | 413-743-4290 | | |
| COA - Sheffield | senior & disabled | South County | Mon-Fri 9am-4pm | 25 Cook Road, Sheffield, MA - 01257 | 413-229-7037 | kloring@sheffieldma.gov | www.sheffieldma.gov |
| COA - Stockbridge | senior & disabled, all purposes | South County | | 50 Main Street, Stockbridge, MA - 01262 | 413-298-4170, ext 263 | | |
| COA - Tyringham | senior, medical | South County | | P.O. Box 415, Tyringham, MA - 01264 | 413-243-1749 | | |
| COA - Washington | senior, able bodied | Central County | | 27 Frost Road, Washington, MA - 01223 | 413-655-0232 | | |
| COA - West Sockbridge | senior & disabled, all purposes | Central & South County | on call | 21 Albany Road, West Stockbridge, MA - 01266 | 413-232-0137 | | |
| COA - Williamstown | senior & disabled, all purposes | North County | Mon-Fri 8am-4pm | 118 Church Street, Williamstown, MA - 01267 | 413-458-8250 | bogrady@williamstownma.gov | www.williamstownma.gov |
| COA - Windsor | able bodied elderly, all purposes | Central County | 7 days, on call | 1220 Old Route 9, Windsor, MA - 01270 | 413-684-3771 | | |
| Elder Services Inc. | senior, medical, all purposes | | Mon-Fri 9am-4pm | 877 South Street, Pittsfield, MA - 01201 | 413-499-0524 | esbc@esbci.org | www.esbci.org |
| Mass Rehabilitation Commission | disabled, employment | County Wide | Mon-Fri 8:45am-5pm | 37 Main Street, 3rd floor, North Adams, MA - 01247 | 413-663-5391 | Katherine.Angelini@MassMail.State.MA.US | |
| Retired Senior Volunteer Program (RSVP) | senior, able bodied | Central County | Mon-Thu 8:30am-2:00pm; Fri 8:30am-1:00pm | 16 Bartlett Avenue, Pittsfield, MA - 01201 | 413-499-9345 | rsvpdspatcher@pittsfieldch.com | http://cityofpittsfield.org/city_hall/rsvp/index.php |
| Southern Berkshire Elderly Transportation (SBETC) | senior & disabled, all purposes | South County | Mon-Fri, 8am-4pm | 917 Main Street, Great Barrington, MA - 01230 | 413-528-4773 | | http://www.montereyma.gov/Public_Documents/MontereyMA_About/SBETC |
| United Cerebral Palsy of Berkshire County | disabled | County Wide | Mon-Fri, 8:30am-4:30pm | 208 West Street, Pittsfield, MA - 01201 | 413-442-1562 | csinger@ucpberkshire.org | http://www.ucpberkshire.org/ |



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TRANSPORTATION FOR VETERANS

| Provider | Rider Eligibility | Service Area | Days/Hours of Service | Provider Address | Phone | Email | Website |
|--------------------|---------------------------------|--------------|----------------------------------|--|--------------|--|--|
| Soldier On, Inc. | senior & disabled Vets, medical | County Wide | Sun-Sat 6am-6pm | 360 West Housatonic Street, Pittsfield, MA - 01201 | 413-418-4300 | info@wesoldieron.org | www.wesoldieron.org |
| VA Van Service | senior & disabled Vets, medical | County Wide | Mon-Fri, morning-early afternoon | Eagle Street, Pittsfield, MA - 01201 | 413-499-2672 | | |
| Veteran's Outreach | senior, medical | County Wide | Tue-Thu | 152 North Street, Pittsfield, MA - 01201 | 413-499-0256 | | |

TAXIS, LIMOS & OTHER SERVICES

| Provider | Rider Eligibility | Service Area | Days/Hours of Service | Provider Address | Phone | Email | Website |
|---|---|----------------|--|--|--|--|---|
| Abbott's Limousine & Livery | general public - able bodied | County Wide | 24/7 | 435 Greylock Street, Lee, MA - 01238 | 413-243-1645 | info@abbottslimo.com | http://abbottslimo.com |
| A - List Luxury Car Services | general public | County Wide | 24/7 | West Stockbridge | 1-877-246-2547 | | http://alistluxurycarservices.com/ |
| Berkshire Community Action Council (BCAC) | general public, disabled, medical | County Wide | Mon-Fri | 1531 East Street, Pittsfield, MA - 01201 | 413-499-4420 | emcnally@bcacinc.org | |
| Bruce Transportation | general | County Wide | | 475 E Housatonic Street, Dalton, MA - 01226 | 413-684-2506 | | |
| City Cab | able bodied | North County | | 271 Union Street, North Adams, MA - 01247 | 413-464-5849 | | |
| DuFour Escorted Tours | general, charter, school | County Wide | | 133 South Street, Hinsdale, MA - 01235 | 413-655-8122 | | www.dufourtours.com |
| Jenkins Livery | general (usually medical & employment) | County Wide | 24/7 reservations | 42 Carson Avenue, Dalton, MA - 01226 | 413-684-1893 | | |
| Lenox Taxi & Limo | general public | County Wide | 7 days, 6am-midnight | 8 Fairview Avenue, Lenox, MA - 01240 | 413-637-3014 | | |
| Norm's Limo | general public | | 24/7 | 573 Ashland Street, North Adams, MA - 01247 | 413-663-6284 | | |
| Park Taxi | general | Central County | Sun-Sat 8am-9pm | 235 Water Street, Lee, MA - 01238 | 413-243-0020 | | |
| Pittsfield YMCA | able bodied | Central County | Mon-Fri | 292 North Street # 1, Pittsfield, MA - 01201 | 413-499-7650 | mgreen@pittsfieldfamilyymca.org | www.pittsfieldfamilyymca.org/ |
| Precious Cargo | able bodied, day care | Central County | Mon-Fri 6:30am-6:30pm | 275 Williams Street, Pittsfield, MA - 01201 | 413-445-8977 | | |
| Rose & Cole's Co-op Transportation | general | County Wide | 7 days, 5am-midnight | Tyler Street Lab, Pittsfield, MA - 01201 | 413-345-2354 | rc.coopdelivery@gmail.com | |
| South County Transport | general | South County | Sun-Wed 8am-11pm Thur-Sat 8am-2am | 38 East Street, Mt. Washington, MA - 01238 | 413-347-1646 | southcountyT@gmail.com | www.southcountytransport.com |
| Taxico Inc. | general, masshealth recipients | South County | Mon-Fri 7am-10pm, Sat 8am-11pm, Sun 8am-9pm | 40 Rosseter Street, Great Barrington, MA - 01230 | 413-528-0911 | | |
| Transport the People, Inc. | general | County Wide | 24/7 | 18 Oak Street, Pittsfield, MA - 01201 | 1-800-639-9605 | TTP@centralberkshire.com | www.ttplimos.com |
| Tunnel City Transportation | general public, disabled, medical, all purposes | North County | 7 days, 5am-5pm | 676 Curran Highway, North Adams, MA - 01247 | 413-662-2100, 413-662-2000, 413-663-3000 | RCohen96@tunnelcitytransport.com | www.tunnelcitytransport.com |