



Berkshire County Transportation Guide
Berkshires without Barriers
 Berkshire County, MA (December 2022)



BUS SERVICES

Provider	Rider Eligibility	Service Area	Days/Hours of Service	Provider Address	Phone	Email	Website
Berkshire Regional Transit Authority (BRTA)	general public and disabled	County Wide	Mon-Fri 5:15am-7:20pm, Sat 7:15am-7:30pm	1 Columbus Avenue, Pittsfield, MA - 01201	413-499-2782	info@berkshirerta.com	www.berkshirerta.com
Peter Pan/Greyhound Bus Lines	general public	Central & South County	7 days, 7:30am-8:20pm, 7 buses per day	1 Columbus Avenue, Pittsfield, MA - 01201	1-800-231-2222 or 413-499-2782		www.peterpanbus.com

TRAINS

Provider	Rider Eligibility	Service Area	Days/Hours of Service	Provider Address	Phone	Email	Website
Amtrak Train Service	general public	Pittsfield	7 days, 2 trains per day	1 Columbus Avenue, Pittsfield, MA - 01201	1-800-872-7245		www.amtrak.com

MEDICAL TRANSPORT SERVICES

Provider	Rider Eligibility	Service Area	Days/Hours of Service	Provider Address	Phone	Email	Website
Action Ambulance Service	general public, medical	County Wide	24/7	121 West Housatonic Street, Pittsfield, MA - 01201	413-445-5355	jscoloro@actionems.com	www.actionems.com
County Ambulance Inc.	general public, medical	County Wide	5am-10pm	175 Wahconah Street, Pittsfield, MA - 01201	413-499-2527	bkandrews@countyamb.com	www.countyamb.com
County Rainbow Taxi, Inc/ Arrow taxi	general public, able bodied, medical	County Wide	24/7	10 Pleasant Street, Pittsfield, MA - 01201	413-499-4300	jregan@centralberkshire.com	
CRT Cabulance	disabled, senior, medical	County Wide	24/7	18 Oak Street, Pittsfield, MA - 01201	413-447-3800	jregan@centralberkshire.com	
E-Pod Transportation LLP	masshealth recipients	County Wide and to Springfield	Mon-Fri 5am-7pm, Sat-Sun 5am-3pm	858 Curran Highway, North Adams, MA - 01247	413-743-3763	PeterGreenbush@gmail.com	
MassHealth Transportation Program (Medicaid Transportation)	medical	County Wide	Mon-Fri 8am-5pm	600 Washington St, Boston, MA - 02111	1-800-841-2900 TTY for hard of hearing 1-800-497-4648		https://www.mass.gov/info-details/get-a-ride-to-masshealth-medical-appointments
Northern Berkshire EMS/Transport	general, medical	County Wide and to Springfield	24/7, Van Service 6am-6pm	10 Harris Street, North Adams, MA - 01247	413-664-4933	jmeamey@northadamsambulance.com	http://www.northadamsambulance.com/

TRANSPORTATION EXCLUSIVELY FOR SENIORS AND DISABLED

Provider	Rider Eligibility	Service Area	Days/Hours of Service	Provider Address	Phone	Email	Website
Ad Lib	disabled	County Wide	Mon-Fri 8am-12pm	215 North Street, Pittsfield, MA - 01201	413-442-7047	adlib@adlibcil.org	http://www.adlibcil.org
BRTA	disabled (by application)	County Wide	Mon-Fri 5:20am-7:30pm; Sat 7:20am-7:15pm	1 Columbus Avenue, Pittsfield, MA - 01201	413-499-2782	Robert.malnati@berkshirerta.com	www.berkshirerta.com
BC-ARC	disabled	Central & South County	24/7, office hours: Mon-Fri 8am-5pm	395 South Street, Pittsfield, MA - 01201	413-499-4241	bcarc@bcarc.org	www.bcarc.org
COA - Adams	senior & disabled, general, medical	North County	Mon-Fri, 8am-4pm	3 Hoosac Street, Adams, MA - 01220	413-743-8333	bproper@town.adams.ma.us	https://www.town.adams.ma.us/council-aging
COA - Adams	Seniors in Adams and Cheshire	Long Distance Medical	24/7 - upon volunteer availability	3 Hoosac Street, Adams, MA - 01220	413-743-8333	bproper@town.adams.ma.us	https://www.town.adams.ma.us/council-aging
COA - Cheshire	senior & disabled, medical	North County	Mon, Tue, Thur 8am-4pm	119 School Street, Cheshire, MA - 01225	413-743-9179	coa@cheshire-ma.gov	https://www.cheshire-ma.gov/council-aging
COA - Clarksburg	able bodied, all purposes	North County	on call	712 West Cross Road, Clarksburg, MA - 01247	413-663-8253	norcross@bcn.net	https://clarksburgseniorcenter.org/



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COA - Dalton	senior & disabled, all purposes	Dalton, Pittsfield	Mon-Fri 8am-3pm	40 Field Street Extension, Dalton, MA - 01226	413-684-2000	KPizzi@dalton-ma.gov	https://dalton-ma.gov/council-on-aging/
COA - Egremont	senior & disabled, all purposes	South County	Mon-Fri, 8am-4pm	171 Egremont Plain Road, Egremont, MA - 01258	413-528-0182, Ext. 25	transpdepart@egremont-ma.gov	https://www.egremont-ma.gov/185/Council-on-Aging
COA - Great Barrington	senior & disabled, all purposes	South County	Mon-Fri, 8am-4pm	917 Main Street, Great Barrington, MA - 01230	413-528-1881	Pmann@Townofgb.org	https://www.townofgb.org/council-aging
COA - Lanesborough	senior & disabled, medical	Central County	Mon-Thur 8am-4pm	83 N Main Street, Lanesborough, MA - 01237	413-448-2682	lgayle@lanesborough-ma.gov	https://www.lanesborough-ma.gov/departments/council_on_aging/transportation_services.php
COA - Lee	senior & disabled, medical	Pittsfield, Gt Barrington, Lee & Lenox	Mon-Thur 9am-1:00pm	21 Crossway Street #2, Lee, MA - 01238	413-243-5545	coa@town.lee.ma.us	https://www.lee.ma.us/senior-services
COA - Lenox	senior & disabled, medical	Lenox, Lee & Pittsfield	Mon-Fri 8:00am-3:30pm	65 Walker Street, Lenox, MA - 01240	413-637-5535	jennyvanasse@townoflenox.com	https://www.townoflenox.com/council-aging
COA - North Adams	senior & disabled, medical	North County	Mon-Fri 8am-4pm	116 Ashland Street, North Adams, MA - 01247	413-662-3125	spitzer_center@northadams-ma.gov	http://www.northadams-ma.gov/index.php?nav_id=25
COA - Pittsfield	senior & disabled, medical	Central County	Mon-Fri 9:30am-2:30pm	330 North Street, Pittsfield, MA - 01201	413-499-9346	iclark@pittsfieldch.com	https://www.cityofpittsfield.org/departments/council_on_aging/index.php
COA - Richmond	senior & disabled	County Wide	Mon-Fri 9am-6pm or on call	1529 State Road, Richmond, MA - 01254	413-441-1106	coa@richmondma.org	https://www.richmondma.org/government/boards_and_commissions/council_on_aging.php
COA - Savoy	senior & disabled, medical	North County	7 days, on call	720 Main Road, Savoy, MA - 01256	413-743-4290, 413-743-2542		https://mcoonline.com/user-profile/savoycoa/
COA - Sheffield	senior & disabled	South County	Mon-Fri 9am-4pm	25 Cook Road, Sheffield, MA - 01257	413-229-7037, TTY (Relay Service): 1-800-439-2370	kloring@sheffieldma.gov	https://www.sheffieldma.gov/council-aging
COA - Stockbridge	senior & disabled, all purposes	South County; Pittsfield	Mon-Fri 8am-4pm	50 Main Street, Stockbridge, MA - 01262	413-298-4170, ext 250	coa@stockbridge-ma.gov	https://stockbridge-ma.gov/town-offices/
COA - Tyringham	senior, medical	South County		P.O. Box 374, Tyringham, MA - 01264	413-243-1749, 1-800-544-5242		https://www.tyringham-ma.gov/council-aging/pages/transportation
COA - Washington	senior, able bodied	Central County		8 Summit Hill Road, Washington, MA - 01223	413-349-0003	washingtoncoa@gmail.com	https://www.washington-ma.gov/council-aging
COA - West Stockbridge	senior & disabled, all purposes	Central & South County	on call	21 Albany Road, West Stockbridge, MA - 01266	413-232-0137, 413-441-1106		https://www.weststockbridge-ma.gov/council-aging/pages/coa-van-appointments
COA - Williamstown	senior & disabled, all purposes	North County	Mon-Fri 8:30am-4:30pm	118 Church Street, Williamstown, MA - 01267	413-458-8250	nbeverly@williamstownma.gov	https://williamstownma.gov/council-on-aging/
COA - Windsor	able bodied elderly, all purposes	Central County	7 days, on call	1890 Route 9, Windsor, MA - 01270	413-684-3811, 413-329-4364	buovmasjessica@gmail.com	https://www.windsormass.com/boards-departments/council-on-aging
Elder Services Inc.	senior, medical, shopping	County Wide	Mon-Fri 8am-5pm	877 South Street, Pittsfield, MA - 01201	413-499-0524	esbc@esbc.org	www.esbc.org
Mass Rehabilitation Commission	disabled, employment	County Wide	Mon-Fri 8:45am-5pm	160 North Street, Suite 201, Pittsfield, MA - 01201	413-499-2720		https://www.mass.gov/locations/mrc-pittsfield
United Cerebral Palsy of Berkshire County	disabled	County Wide	Mon-Fri, 8:30am-4:30pm	208 West Street, Pittsfield, MA - 01201	413-442-1562		http://www.ucpberkshire.org/



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TRANSPORTATION FOR VETERANS

Provider	Rider Eligibility	Service Area	Days/Hours of Service	Provider Address	Phone	Email	Website
Soldier On, Inc.	senior & disabled Vets, medical	County Wide	Mon-Fri 8am-5pm	290 Merrill Road, Pittsfield, MA - 01201	413-418-4300	info@wesoldieron.org	https://veteranfamilyride.com/

TAXIS, LIMOS & OTHER SERVICES

Provider	Rider Eligibility	Service Area	Days/Hours of Service	Provider Address	Phone	Email	Website
Abbott's Limousine & Livery	general public - able bodied	County Wide	24/7	435 Greylock Street, Lee, MA - 01238	413-243-1645	info@abbottslimo.com	http://abbottslimo.com
Berkshire Shuttle	general public	County Wide	24/7	164 Greenridge Drive, Dalton, MA - 01226	413-247-3839 Ext. 102	contact@berkshireshuttle.com	www.berkshireshuttle.com
Bianco's Limousine and Livery Service	general public	County Wide	24/7	449 Pittsfield Road, Suite 201, Lenox, MA - 01240	413-446-4005	transport@biancoslimousineandliveryservice.com	https://biancoslimousineandliveryservice.com/
County Rainbow Taxi, Inc/ Arrow taxi	general public, able bodied, medical	County Wide	24/7	10 Pleasant Street, Pittsfield, MA - 01201	413-499-4300	iregan@centralberkshire.com	
DuFour Escorted Tours	general, charter, school	County Wide	School bus and limo charters	133 South Street, Hinsdale, MA - 01235	413-655-8122		www.dufourtours.com
OTT Taxi	general public	North County	Sun-Wed 5am-1am; Thu-Sat 5am-2am	104 River Street, North Adams, MA - 01247	413-663-3838		https://ott.taxi/
Pittsfield YMCA	able bodied	Central County	Transportation provided for camps, childcare	292 North Street # 1, Pittsfield, MA - 01201	413-499-7650		https://bfymca.org/
Retired Senior Volunteer Program (RSVP)	senior, able bodied	Central County	Mon-Thu 8:30am-3:00pm; Fri 8:30am-2:00pm	16 Bartlett Avenue, Pittsfield, MA - 01201	413-499-9345	rsvpdDispatcher@pittsfieldch.com	https://www.cityofpittsfield.org/departments/rsvp/van_transportation.php
Rose & Cole's Co-op Transportation	general	County Wide	7 days, 5am-midnight	117 Fenn Street, Pittsfield, MA - 01201	413-345-2354	rc.coopdelivery@gmail.com	https://www.co-optransportpittsfield.com/
RJ's Taxi	general	North County	24/7	429 Curran Highway, North Adams, MA - 01247	413-346-4907		https://www.facebook.com/ritaxinorthadams
Transport the People, Inc.	general	County Wide	24/7	18 Oak Street, Pittsfield, MA - 01201	1-800-639-9605	TTP@centralberkshire.com	www.ttplimos.com