

Berkshire County Transportation Guide

Berkshires without Barriers

Temporary COVID Edition- April 2020 -- Subject to Change -- Riders must wear mask

GREEN = GO; RED = NO

BUS SERVICES							
Bus Services	Rider Eligibility	Service Area	Days/Hours of Service	Provider Address	Phone	Email	Website
Berkshire Regional Transit Authority (BRTA)	general public and disabled	County Wide	Mon-Fri 5:15am-11:00pm, Sat 7:15am-7:30pm. NOTE: South County service has been reduced to every 2 hours 6am - 4pm, other routes have also been reduced.	1 Columbus Avenue, Pittsfield, MA - 01201	413-499-2782	Robert.malnati@berkshirerta.com	www.berkshirerta.com
Peter Pan/Greyhound Bus Lines	general public	Central & South County	8:45am Greyhound trip ONLY; Peter Pan service suspended	1 Columbus Avenue, Pittsfield, MA - 01201	1-800-231-2222 or 413-499-2782		www.peterpanbus.com
TRAINS							
Train	Rider Eligibility	Service Area	Days/Hours of Service	Provider Address	Phone	Email	Website
Amtrak Train Service	general public	Pittsfield	2 days per week, 1 train per day (Boston - Chicago) [UPDATE]	1 Columbus Avenue, Pittsfield, MA - 01201	1-800-872-7245		www.amtrak.com
MEDICAL TRANSPORT SERVICES							
Medical Transport	Rider Eligibility	Service Area	Days/Hours of Service	Provider Address	Phone	Email	Website
Action Ambulance Service	general public, medical	County Wide	24/7	121 West Housatonic Street, Pittsfield, MA - 01201	413-445-5355	jscolforo@actionems.com	www.actionems.com
County Ambulance Inc.	general public, medical	County Wide, medical	5 am - 10 pm	175 Wahconah Street, Pittsfield, MA - 01201	413-499-2527	bkandrews@countymamb.com	www.countymamb.com
County Rainbow Taxi, Inc/ Arrow taxi	general public, able bodied, medical	County Wide	24/7	10 Pleasant Street, Pittsfield, MA - 01201	413-499-4300	jregan@centralberkshire.com	
CRT Cabulance	disabled, senior, medical	County Wide	24/7	18 Oak Street, Pittsfield, MA - 01201	413-447-3800	jregan@centralberkshire.com	
E-Pod Transportation LLP	masshealth recipients, any age	County Wide and to Springfield	Mon-Fri 5am-7pm, Sat-Sun 5am-3pm	26 Overlook Terrace, Adams, MA - 01220	413-743-3763	PeterGreenbush@gmail.com	
MassHealth Transportation Program (Medicaid Transportation)	medical	County Wide	Mon-Fri 8am-5pm	600 Washington St, Boston, MA - 02111	1-800-841-2900, TTY 1-800-497-4648		https://www.cancer.org
Northern Berkshire EMS/Transport	general, medical	County Wide and to Springfield	24/7, Van Service 6am - 6pm	10 Harris Street, North Adams, MA - 01247	413-664-4933	jmeamey@northadamsambulance.com	http://www.northadamsambulance.com/
TRANSPORTATION EXCLUSIVELY FOR SENIORS AND DISABLED							
Rides for Seniors and Disabled Any Age	Rider Eligibility	Service Area	Days/Hours of Service	Provider Address	Phone	Email	Website
BRTA	disabled (by application)	County Wide	Mon-Fri 5:20am-7:30pm; Sat 7:20am-7:15pm	1 Columbus Avenue, Pittsfield, MA - 01201	413-499-2782	Robert.malnati@berkshirerta.com	www.berkshirerta.com
COA - Adams	senior & disabled, medical, social, personal	North County	Mon-Fri, 8am-3pm/ REVISED (No service)	3 Hoosac Street, Adams, MA - 01220	413-743-8333	egirgenti@town.adams.ma.us	www.town.adams.ma.us or facebook.com/Adams.Council.on.Aging
COA - Adams	Seniors in Adams & Cheshire	Medical - in county and out of county	24/7 - upon volunteer availability	3 Hoosac Street, Adams, MA 01220	413-743-8333	egirgenti@town.adams.ma.us	
COA - Cheshire (See Adams)	senior & disabled, medical	By Adams COA	Call Adams COA	119 School Street, Cheshire, MA - 01225	413-743-8333		http://www.cheshire-ma.com/
COA - Dalton	senior & disabled, all purposes	Dalton, Pittsfield	CLOSED	40 Field Street Extension, Dalton, MA - 01226	413-684-2000	KPizzi@dalton-ma.gov	www.dalton-ma.gov
COA - Lanesborough	senior & disabled, medical	Central County	CLOSED	83 N Main Street, Lanesborough, MA - 01237	413-448-2682, 413 347-2357 (Van)	seniors_director@lanesborough-ma.gov	
COA - Lee	senior, medical (Tues & Thurs to Big Y)	Pittsfield, Gt Barrington, Lee and Lenox	Call for revised schedule	21 Crossway Street #2, Lee, MA - 01238	413-243-5545	coa@town.lee.ma.us	www.lee.ma.us
COA - Lenox	senior & disabled, medical	Lenox, Lee & Pittsfield	Call	65 Walker Street, Lenox, MA - 01240	413-637-5535	susanholmes@townoflenox.com	www.townoflenox.com
COA - North Adams	senior & disabled, medical	North County	Call	116 Ashland Street, North Adams, MA - 01247	413-662-3125	spitzerctr@yahoo.com	http://www.northadams-ma.gov/index.php?nav_id=25
COA - Pittsfield	senior & disabled, medical	Central County	Mon-Fri 8:30am-3:30pm	330 North Street, Pittsfield, MA - 01201	413-499-9346	iclarke@cityofpittsfield.org	http://www.cityofpittsfield.org/city_hall/council_on_aging/
COA - Richmond	senior & disabled	County Wide w/West STK	Call to Schedule	1529 State Road, Richmond, MA - 01254	413-553-7793	coa@richmondma.org	
COA - Savoy	senior & disabled, medical	North County	No Service	720 Main Road, Savoy, MA - 01256	413-743-4290		
COA - Sheffield	senior & disabled	South County	Food & Medical transit to 60+ in EGR, GB, SHF, MON, NMB, while SBETC is closed. Call 229-7037.	25 Cook Road, Sheffield, MA - 01257	413-229-7037	kloring@sheffieldma.gov	www.sheffieldma.gov
COA - Stockbridge	senior & disabled, all purposes (no beauty parlors)	South County, Pittsfield	Closed	50 Main Street, Stockbridge, MA - 01262	413-298-4170, ext 263	coa@townofstockbridge.com	
COA - Tyringham	senior, medical	South County	No Ride Service	P.O. Box 415, Tyringham, MA - 01264	413-243-1749		
COA - West Stockbridge	senior & disabled, all purposes	Central & South County	with RICHMOND COA - Call	21 Albany Road, West Stockbridge, MA - 01266	413-232-0137; for ride call 413 553-7793		
COA - Williamstown	senior & disabled, all purposes	North County	Food, medical, prescription -- call for appt;	118 Church Street, Williamstown, MA - 01267	413-458-8250	bogrady@williamstownma.gov	www.williamstownma.gov
Elder Services Inc.	senior, medical, all purposes	County Wide	No rides, except by volunteers; call	877 South Street, Pittsfield, MA - 01201	413-499-0524	esbc@esbc.org	www.esbc.org
VIM Ride To Medical Appts	Medical	County Wide	No Rides, but open for business				
Retired Senior Volunteer Program (RSVP)	senior, able bodied	Central County	Closed	16 Bartlett Avenue, Pittsfield, MA - 01201	413-499-9345	rsvpdispatcher@pittsfieldch.com	http://cityofpittsfield.org/city_hall/rsvp/index.php
Southern Berkshire Elderly Transportation (SBETC)	senior & disabled, all purposes	South County	Closed	917 Main Street, Great Barrington, MA - 01230	413-528-4773		
TRANSPORTATION FOR VETERANS							
Provider	Rider Eligibility	Service Area	Days/Hours of Service	Provider Address	Phone	Email	Website
Soldier On, Inc.	senior & disabled Vets, medical	County Wide	Mon-Fri, 6am - 6pm	360 West Housatonic Street, Pittsfield, MA - 01201	413-418-4300	info@wesoldieron.org	www.wesoldieron.org
VA Van Service	senior & disabled Vets, medical	County Wide	Mon-Fri, morning-early afternoon	Eagle Street, Pittsfield, MA - 01201	413-499-2672		
Veteran's Outreach	senior, medical	County Wide	Tue-Thu	152 North Street, Pittsfield, MA - 01201	413-499-0256		
TAXIS, LIMOS & OTHER SERVICES							
Provider	Rider Eligibility	Service Area	Days/Hours of Service	Provider Address	Phone	Email	Website
Abbott's Limousine & Livery	general public - able bodied	County Wide (Inter-State)	24/7	435 Greylock Street, Lee, MA - 01238	413-243-1645	info@abbottslimo.com	http://abbottslimo.com
A - List Luxury Car Services	general public	County Wide	24/7	West Stockbridge	1-877-246-2547		http://alistluxurycarservices.com/
Berkshire Community Action Council (BCAC)	general public, disabled, medical	County Wide	1 van available for rent	1531 East Street, Pittsfield, MA - 01201	413-445-4503	gwinters@bcacinc.org	
County Rainbow Taxi, Inc/ Arrow taxi	general public, disabled, medical	County Wide	24/7	10 Pleasant Street, Pittsfield, MA - 01201	413-499-4300	jregan@centralberkshire.com	
DuFour Escorted Tours	general, charter, school	County Wide	School bus and limo charters	133 South Street, Hinsdale, MA - 01235	413-655-8122		www.dufourtours.com
Jenkins Livery	general (usually medical & employment)	County Wide	24/7 reservations	42 Carson Avenue, Dalton, MA - 01226	413-684-1893		
Lenox Taxi & Limo	general public	County Wide	7 days, 6am-midnight	8 Fairview Avenue, Lenox, MA - 01240	413-637-3014		
Norm's Limo	general public		24/7	573 Ashland Street, North Adams, MA - 01247	(413) 663-8300		
Park Taxi	general	Central County	Sun-Sat 8am-9pm	235 Water Street, Lee, MA - 01238	413-243-0020		https://www.facebook.com/pages/category/Taxi-Service/Park-Taxi-14211432501375/
Pittsfield YMCA	able bodied	Central County	Closed	292 North Street # 1, Pittsfield, MA - 01201	413-499-7650	mgreen@pittsfieldfamilyymca.org	www.pittsfieldfamilyymca.org/
Precious Cargo	able bodied, day care	Central County	Mon-Fri 6:30am-6:30pm	275 Williams Street, Pittsfield, MA - 01201	413-445-8977		
Rose & Cole's Co-op Transportation	general	County Wide	7 days, 5am-midnight	Tyler Street Lab, Pittsfield, MA - 01201	413-345-2354	rc.coopdelivery@gmail.com	https://www.facebook.com/rc.coopdelivery/
South County Transport	general	South County	Sun-Wed 8am-11pm Thur-Sat 8am-2am	38 East Street, Mt. Washington, MA - 01238	413-347-1646	southcountyT@gmail.com	www.southcountytransport.com
Taxico Inc.	general	South County	Mon-Fri 7am-10pm, Sat 8am-11pm, Sun 8am-9pm	40 Rosseter Street, Great Barrington, MA - 01230	413-528-0911		
Transport the People, Inc.	general	County Wide	24/7	18 Oak Street, Pittsfield, MA - 01201	1-800-639-9605	TTP@centralberkshire.com	www.ttolimos.com
Tunnel City Transportation	general public, disabled, medical, all purposes	North County	Mon - Fri, 7am-5pm	676 Curran Highway, North Adams, MA - 01247	413-662-2100	RCohen96@tunnelcitytransport.com	www.tunnelcitytransport.com